



#### Welcome to BIG4 Barossa Tourist Park.

As our guest it is important to us that your stay is a memorable one, whether it be with family, friends or new friends. Relax and enjoy what our park has to offer, but for the safety of all park guests please take the time to read our park guidelines below. Should you have any questions, please don't hesitate to talk with our reception staff who are always happy to help.

### ARRIVAL/DEPARTURE:

- Cabins and En-Suite Sites: Arrival from 2pm, Departure by 10am.
- Powered and Unpowered Sites: Arrival from 12pm, Departure by 10am.
- On departure, all rubbish is to be removed from sites. Cabins to be left in a tidy condition with all dishes washed and put away. Cleaning fees will apply to guests who do not comply.
- No matting is to be used on any grass sites.

#### **REFUNDS:**

• No refund will be given if you decide to leave before your scheduled departure date.

### **SPEED LIMIT:**

• STRICTLY 10km/h throughout the park at all times.

- Restrict all noise by 10pm. Report disturbances to the Park Manager on 8562 1404.
- Anti-social behaviour will not be tolerated.

#### **PARKING:**

• 1 car park per site/cabin - a visitor car park is available for extra vehicles.

# **BUNK BEDS:**

 Australian standards state that children under 9 years of age should not sleep on top bunks - playing on bunks prohibited.

# CHILDREN:

• Children are to be supervised at all times when using the amenities. swimming pool and The Meeting Place.

• Children are to be supervised at all times on the play equipment and are not to be left unattended.

# **PEDAL CART HIRE:**

- Pedal carts available for hire from front reception. Adult supervision is always required. Helmets must be worn.
- Pedal Carts are not to be ridden near the entry/exit boom-gate at any

# **DUMP POINT:**

- See map for locations 2 points available.
- DO NOT UNDER ANY CIRCUMSTANCES FLUSH WIPES DOWN TOILETS OR THE DUMP POINT. FLUSHING OF WIPES CAUSES SERIOUS BLOCKAGES WITHIN OUR SEPTIC SYSTEM AND DUMP POINT.

# PET POLICY:

- Dogs must be on a lead and supervised, at all times. Pets are only permitted in Pet Friendly Cabins.
- Pets are not to be left on site or locked in any of the pet friendly cabins without supervision.
- Please pick up after your dog Dog bags are available throughout the park.

# FIRE POLICY:

# FIRES ARE TO BE EXTINGUISHED BY 11PM NIGHTLY.

- NO BYO campfires are allowed.
- Comfort fires are allowed on premium powered sites only (fire pits are supplied on site).

- Communal fire pits are located throughout the park (see park map) Fires are not allowed during the South Australian fire danger season (Check dates with the office). Any CFS enforced fire bans MUST be always respected and adhered to.
- It is the responsibility of each guest to keep any fires small, under control and contained within the provided fire pit. Fires cannot be left unattended and are to be supervised by a responsible adult and assume all levels of responsibility and liability to their own property. neighbouring sites and to the property of BIG4 Barossa Tourist Park.
- Please do not empty ash or embers onto grass. Our grounds team will dispose of your coals on departure.
- Do not burn rubbish or food scraps in your fire pit please use assigned bins to dispose of your rubbish and recycling.
- It is illegal to collect firewood from the park. Firewood is available for purchase from the office. If you supply your own wood, please make sure that it is dry and split.

### **SMOKING AND VAPING:**

• Not allowed in accommodation or communal areas.

#### LAUNDRY:

• Washing machine and dryers take \$1 coins only. Change available at reception - cash for coins only.

### **CAMP KITCHEN:**

- Fridges are available for food and drink storage. Please leave camp kitchen clean and tidy. Baking paper available for cooking purposes.
- Food and drinks left in the camp kitchen fridges is at your own risk.

### **SWIMMING POOL:**

- Our pool is open from October and is closed during the cooler months. Pool opens daily from 9am. These times may change, and the pool may close at any time without notice and is up to the discretion of the Park Manager.
- Babies and toddlers must use swimmer nappies at all times.

### **VISITORS:**

 Visitors must check in at reception and park in the visitor's carpark located at the entrance of the park.

## **FIRST AID:**

• A First aid defibrillator is located on the wall at reception.

# **EMERGENCY:**

- In an emergency call 000 for Fire, Police, or Ambulance.
- For after hour park emergencies, please contact our Park manager on 8562 1404.

## **LOCAL RADIO:**

BBB FM 89.1- Beats, Blues and Jazz.

# **PLEASE NOTE:**

BIG4 Barossa Tourist Park will not accept responsibility for any personal injuries, misplaced items or stolen goods.

Damages to caravans or cars caused by falling tree branches are not our responsibility, regular maintenance is conducted on recommendations from our contracted aborist.

Local sporting clubs use our main town oval regularly and any damages to cars and caravans from sporting equipment is not our responsibility.

**OFFICE HOURS: 9am - 5pm daily** (closed Christmas Day)

Penrice Road, NURIOOTPA, South Australia 5355 Phone: (08) 8562 1404

> Email: info@barossatouristpark.com.au www.barossatouristpark.com.au

If you would like to share any of your holiday snaps we would love to see them, so feel free to post and share using hashtag # BIG4barossatouristpark





